



NATIONAL CONSUMER COMMISSION

National Consumer Commission	
Form - Complaint - section 71(1)	
Full names of complainant	
ID/Registration number of complainant	
Postal Address	
Physical Address	
Cell phone number	
Landline number	
Fax number	
E-mail address	
Preferred Language	
When is the best time to contact you, should this be necessary?	
Has the complainant previously filed a complaint with the NCC?	
If so, please provide the reference number	
Nature of complaint	

Provision of Consumer Protection Act or regulations promulgated under it or Code contravened (if known)									
Name of company or person against whom complaint is made									
Address of company or person against whom complaint is made									
Short description of complaint	<table border="1"> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> </table>								
Details of steps taken to resolve the complaint									
List of documents relevant to complaint attached to this form	<table border="1"> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> <tr><td></td></tr> </table>								

What outcome do you propose for this complaint?	
Date	
Place	
Signature	
Office use only	
Reference number	

National Consumer Commission (NCC)

Contact Details:

Share Call: 0860 26 67 86

Fax: 0861 51 52 59

e-mail: ncc@thedti.gov.za